

**James Short**

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## Let's Talk.

Call me today to order service or to schedule a review of your telecommunication needs. I can tailor a solution that is right for you.

**SWITCH**  
to Time Warner Cable  
Business Class

*The right partner  
for your business*

## Make the right choice for your telecommunication services.

### Time Warner Cable Business Class offers:

**Business Class Phone:** Get reliable and cost-effective voice service, while benefitting from greater savings and cost control when combined with our other services. Enjoy free customizable business features such as caller ID, call forwarding, hunt groups and call waiting. Need more than 16 phone lines? Ask us about our cost saving voice PRI solution.

**Broadband and Wideband Internet:** Flexible, tiered service levels allow you to change your Internet solution as your business grows so you pay only for what you need. You can also improve business productivity with bandwidth options that allow for a faster connection and quicker downloads.

*See reverse side for additional products to support your business.*

Ranked #1 in Customer Loyalty by

FROST & SULLIVAN

Ask me why telecom and network decision makers ranked us highest in customer loyalty.

# Business Class Solutions

<b>Phone Calling Plans</b>	<p><b>Unlimited Local and Nationwide Long Distance</b></p> <p>No need to monitor long distance usage.</p> <p>Call anytime, anywhere within the United States, Canada, Puerto Rico, U.S. Virgin Islands, Guam and Saipan for a flat monthly fee.</p> <p>Competitive international rates.</p>	<p><b>Unlimited Local and In-State</b></p> <p>Make as many local and in-state calls as you want.</p> <p>Out-of-state long distance calls are charged based on usage.</p> <p>Competitive long distance and international rates.</p>	<p><b>Unlimited Local</b></p> <p>A perfect choice if you do business locally or need a line for fax or alarm connection.</p> <p>Competitive long distance and international rates.</p>
<b>Dedicated Internet Access (Fiber)</b>	<p><b>Dedicated Internet Connection</b></p> <p>A fast, reliable, high-bandwidth, symmetrical, and dedicated Internet access link over TWCBC fiber.</p> <p>Speeds range from 5Mbps to 10Gbps.</p>	<p><b>Industry-Leading SLAs</b></p> <p>Service Level Agreements (SLAs) ensure high performance and availability for your mission-critical applications.</p>	<p><b>Scalability</b></p> <p>Speeds are dynamically scalable up to 10Gbps to meet your evolving business needs.</p>
<b>Broadband &amp; Wideband Internet (Cable Modem)</b>	<p><b>Runs Data-Intensive Apps</b></p> <p>Tiered service levels with speeds up to 50Mbps. Large capacity for efficient downloads and transmissions.</p>	<p><b>Security</b></p> <p>Includes Personal Security Suite at no extra charge for protection against spam, viruses, and spyware.</p>	<p><b>Powers Multiple Users</b></p> <p>Supports simultaneous use of the Internet for multiple workstations with a single Internet connection.</p> <p>Teleworker packages available for remote employees.</p>
<b>Ethernet</b>	<p><b>Ethernet Topologies</b></p> <p>Connect your locations with a secure, point-to-point, point-to-multi-point or multi-point to multi-point Ethernet connection.</p> <p>A cost-effective alternative to legacy systems.</p>	<p><b>Industry-Leading SLAs</b></p> <p>Service Level Agreements (SLAs) ensure high performance and availability for your mission-critical applications.</p>	<p><b>Bandwidth Grows with You</b></p> <p>Increase your bandwidth within 10 days (no CPE changes) at:</p> <ul style="list-style-type: none"> <li>• up to 512Kbps-2Mbps (coax)</li> <li>• 5Mbps-1Gbps (fiber)</li> <li>• 1Gbps-10Gbps (fiber)</li> </ul>
<b>Other Valuable Services</b>	<p><b>Managed Security</b></p> <p>A comprehensive suite of security services that includes firewall, intrusion prevention, content filtering, anti-virus/malware/spyware and virtual private network (VPN) capabilities.</p>	<p><b>Web Hosting Solutions</b></p> <p>Scalability and flexibility based on the amount of Web space your business requires.</p> <p>Domain registration and virtual storefront packages are provided based on service area availability.</p>	<p><b>Online Backup</b></p> <p>Automatic, scheduled backup of all your files for safe off-site storage, with the extra advantage of secure, remote file access from any Internet-connected computer.</p>
<b>Television</b>	<p><b>High Definition Programming</b></p> <p>Variety of HD programming options with up-to-the-minute news and entertainment to keep customers engaged.</p>	<p><b>Variety of Channel Lineups</b></p> <p>Select from lineups tailored to meet the needs of various business types.</p>	<p><b>Series of TV Packages</b></p> <p>Target programming to your audience with options like Sports Pass, International, Premium Channels and Music Choice.</p>
<b>Hosted Email, Collaboration, and Data Management</b>	<p><b>Microsoft® Hosted Exchange</b></p> <p>Provides anywhere, anytime access to communication features such as email, calendars and contact lists via Microsoft Outlook®.</p>	<p><b>Microsoft SharePoint®</b></p> <p>Easy, reliable method to share and manage business files from a central location.</p>	<p><b>Secure and Robust</b></p> <p>Email security through anti-spam protection and anti-virus filtering.</p> <p>Enterprise-grade data centers provide high availability with robust business continuity.</p>